

## **20-Year Limited Warranty Overview**

A&L Furniture warranties to the original purchaser for a period of twenty (20) years of residential use and five (5) year for commercial use from the date of original purchase.

### **Limited Warranty Overview - Residential**

A & L Furniture Co. LLC (hereinafter "A & L") warranties to the original purchaser ("Purchaser") that, for a period of twenty (20) years (except as specified below) of residential use from the date of purchase, under normal use and service conditions, A & L furniture shall be free from material defects, and shall not splinter, crack, chip, peel, or rot, or suffer structural damage from insect infestation. We will only honor warranty claims that are submitted with photos of the defective product.

We reserve the right to replace defective parts or products at our discretion. We reserve the right to discontinue or modify any product line or color without notifying the Purchaser. If the original product is not available, we retain the right to choose to provide replacement material of equal value or quality. Under no circumstances will A & L be liable for special, incidental, or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and A & L liability with respect to defective products shall in no event exceed the replacement cost of such products or return of the purchase price. This warranty shall only be applicable and enforceable in the USA and Canada.

Proper maintenance of product is required to support the benefits of this warranty. This warranty is voided if there are indications of abuse or neglect to the furniture. This warranty does not apply to normal wear and tear effects on A & L products, which are received by regular use of the products. Hardware & swivels used in production or assembly of A & L furniture is warranted to not break for five (5) years of residential use.

### **EXCLUSIONS**

The following items are specifically excluded from the A & L limited residential warranty. A & L shall not be liable for any failure, defect or damage resulting from or connected with the following:

- Assembly or handling of products after they leave our facility, including any lack of performance or improper performance in any way by the dealer or person assembling the product
- Abnormal use of products

- Fading, color change or color match - our poly lumber is made with UVstabilizers to minimize fading. Upon exposure to the sun, all colors will fade to some degree. To minimize possible fading: keep product covered, utilize cushions where applicable, minimize direct sunlight by storing product when not in use
- Color or pattern variance between any new replacement section or pieces and other sections or pieces
- Rust or corrosion of stainless steel hardware & swivels
- The application of paint, varnish or other coating
- The use of heat or radiation from an external source, such as a barbecue grill, appliance or fire
- Any lack of compatibility between our products and any other product not manufactured by us that causes damage to or failure of our products

The unreasonable use, misuse, physical abuse, permanent deformation or destruction by human or animal, vandalism, riot, insurrection or civil disorder, accidents, or any act of God (such as fire, flooding, hurricane, earthquake, tornado, lightning, ice, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, food, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which may cause any colored surface to gradually fade, darken, chalk, or accumulate dirt or stains)

Post-delivery labor, transportation or assembly costs

#### **Limited Warranty Overview - Commercial**

A & L Furniture Co. LLC (hereinafter "A & L") warrants to the original purchaser ("Purchaser") that, for a period of five (5) years (except as specified below) of commercial use from the date of purchase, under normal use and service conditions, A & L furniture shall be free from material defects, and shall not splinter, crack, chip, peel, or rot, or suffer structural damage from insect infestation.

We will only honor warranty claims that are submitted with photos of the defective product.

We reserve the right to replace defective parts or products at our discretion.

We reserve the right to discontinue or modify any product line or color without notifying the Purchaser. If the original product is not available, we retain the right to choose to provide replacement material of equal value or quality.

Under no circumstances will A & L be liable for special, incidental, or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and A & L liability with respect to defective products shall in no event exceed the replacement cost of such products or return of the purchase price.

This warranty shall only be applicable and enforceable in the USA and Canada.

Proper maintenance of product is required to support the benefits of this warranty. This warranty is voided if there are indications of abuse or neglect to the furniture.

This warranty does not apply to normal wear and tear effects on A & L products, which are received by regular use of the products.

Hardware & swivels used in production or assembly of A & L furniture is warranted to not break for two (2) years of commercial use.

## **EXCLUSIONS**

The following items are specifically excluded from the A & L limited commercial warranty. A & L shall not be liable for any failure, defect or damage resulting from or connected with the following:

- Assembly or handling of products after they leave our facility, including any lack of performance or improper performance in any way by the dealer or person assembling the product
- Abnormal use of products
- Fading, color change or color match - our poly lumber is made with UVstabilizers to minimize fading. Upon exposure to the sun, all colors will fade to some degree. To minimize possible fading: keep product covered, utilize cushions where applicable, minimize direct sunlight by storing product when not in use
- Color or pattern variance between any new replacement section or pieces and other sections or pieces
- Rust or corrosion of stainless-steel hardware & swivels
- The application of paint, varnish, or other coating
- The use of heat or radiation from an external source, such as a barbecue grill, appliance, or fire
- Any lack of compatibility between our products and any other product not manufactured by us that causes damage to or failure of our products

The unreasonable use, misuse, physical abuse, permanent deformation or destruction by human or animal, vandalism, riot, insurrection or civil disorder, accidents, or any act of God (such as fire, flooding, hurricane, earthquake, tornado, lightning, ice, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, food, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which may cause any colored surface to gradually fade, darken, chalk, or accumulate dirt or stains)

Post-delivery labor, transportation, or assembly costs